

# Future Engagement in Merton

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Mitcham Community Forum 21 February 2023

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Minute Item 4

# Reasons for change

- Lessons from lockdown / Your Merton
  - Review of community forums
  - Analysis of approaches in other boroughs
- How We Work with Communities Programme

# What are we proposing?

- Changes to face-to-face engagement
- Engaging with Civic Society
- Upgrading our digital offer
- Increasing our capacity

# Face-to-face

- Community Forums too big and too small
  - Higher profile events
- Support for more local activity
- Different arrangements in different areas to reflect local needs

# Civic Society

- Building trust and communications
- Mapping coverage and reach
- Designated contact
- E-newsletter
- Annual meeting

# Digital offer

- Hub / survey tool
- Mapping / dialogue functions
- Residents panel

# Increase in capacity

- Events Manager
- Community Development Officer
- FTE Engagement officer

# Decision making process

- Overview and Scrutiny 25 January
- Community Forum meetings in Feb-April
- Recruitment and procurement begins
- Cabinet in June
- New structure in place for the autumn



# Any Questions?

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